

2018 UNGERBOECK ASIA-PACIFIC CONFERENCE AGENDA

**DISCOVER
CONNECT
TRANSFORM**

2018 UNGERBOECK ASIA-PACIFIC CONFERENCE

MONDAY 28 MAY

7:45AM - 8:40AM	Registration - Level 1			
8:45AM - 9:50AM	Opening Keynote			
9:50AM - 10:20AM	MORNING TEA			
10:20AM - 11:05AM	Ungerboeck Roadmap			
Rooms	GRAND BALLROOM	SOVEREIGN ROOM	PARADISE ROOM	CHEVRON ROOM (Level 2)
11:15AM - 12:00PM	Transformative Event Management Solutions <i>(including customer panel)</i>	Increasing Registrations for Multiple Events	Life of an Event in Ungerboeck Financials	Meetings/Networking
12:00PM - 1:00PM	LUNCH			
1:00PM - 1:45PM	Integrate & Automate with Ungerboeck Software	The Ins & Outs of the Collections Process	Function Best Practices	Executive Collaboration <i>(Level 22 Boardroom, by invitation)</i>
1:55PM - 2:40PM	Financials Collaboration	Local Government Collaboration	New User Collaboration	Racing Clubs Collaboration Exhibition Organisers Collaboration <i>(Level 22 Boardroom)</i>
2:40PM - 3:20PM	AFTERNOON TEA			
3:20PM - 4:05PM	New Zealand International Convention Centre, <i>Callum Mallett</i>	Enhancing Exhibition Management	Post-Implementation Data Maintenance	Networking/Meetings
4:15PM - 5:00PM	Convention & Exhibition Centre Collaboration	Performing Arts Collaboration	Stadia & Multi-Purpose Venues Collaboration	University Collaboration
5:00PM - 6:30PM	NETWORKING DRINKS & NIBBLES <i>Dinner at your own leisure</i>			

TUESDAY 29 MAY

Rooms	GRAND BALLROOM	SOVEREIGN ROOM	PARADISE ROOM	CHEVRON ROOM (Level 2)
9AM - 9:45AM	Museum of Contemporary Art, <i>Mike Heness</i>	Ungerboeck API Unleashed: Get Nerdy!	Financial Essentials	Meetings/Networking
9:55AM - 10:40AM	CRM for Venues	Decoding Registration Configuration	Simplifying Access Management	
10:40AM - 11:15AM	MORNING TEA			
11:15AM - 12:00PM	Melbourne & Olympic Parks Trust, <i>Lara Burnes</i>	Seize the Data!	Registration	Meetings/Networking
12:10PM - 12:55PM	Venue Management & Operations	DocuSign and Ungerboeck: Discover the power of our new partnership	Financials	Exhibitions
12:55PM - 2:05PM	LUNCH			
2:05PM - 2:50PM	Regional Facilities Auckland, <i>Louise Gardiner</i>	Best Practices for Floor Plans & Exhibitor Portal	Booking Essentials	Meetings/Networking
3:00PM - 3:45PM	Exhibitor Service Centre	The Power of Web Hooks	Purchasing & Payables	Crafting a Better Registration Experience
3:45PM - 4:15PM	AFTERNOON TEA			
4:15PM - 5:00PM	Closing Plenary			
6:30PM to late	CUSTOMER APPRECIATION EVENT: SKYPOINT Q1			

LEGEND	Plenary & Breakout Sessions	Guest Presentations	Executive Session
	Collaboration Sessions	Product Enhancement Sessions	Meetings/Networking Room
	Networking & Customer Appreciation Event	Registration, Scheduled Meals & Refreshments	

*Sessions and times are subject to change at any time



#2018USIAPAC

2018 UNGERBOECK ASIA-PACIFIC TRAINING ACADEMY

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To maximise the value of your stay on the Gold Coast, Ungerboeck are holding a one-day Training Academy following the conclusion of the 2018 Ungerboeck Asia-Pacific Conference on **Wednesday 30 May**. No matter what level of experience you have with Ungerboeck Software, the Training Academy offers you the best opportunity to learn more and pick up some new skills to make your job easier!

The Training Academy will consist of two half-day sessions in a hands-on environment, with each session covering one of the below topics. Registration for the Training Academy is in addition to the Conference and is required prior to the week before Conference. To allow for the best possible learning experience, spaces are limited and available on a first come, first serve basis.

MORNING SESSIONS

Best Practices for Venues: Sales and Event Management

Foundations of Ungerboeck Software

Intermediate Accounts Receivable

AFTERNOON SESSIONS

Discover More with Dashboards

Advanced Administration

Intermediate General Ledger

